CITY OF STOCKTON

NEWS RELEASE

FOR IMMEDIATE RELEASE: Wednesday, June 30, 2021

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Stockton Open Data Portal
Beginning June 30 – City Service Delivery Data & Insights Publicly Available

STOCKTON, Calif. – Have you ever wondered how long it takes to get potholes or streetlights fixed? How much graffiti was removed or how many fires there were in the city of Stockton over the past year? This information is now just a few clicks away, available 24-hours a day, 7-days a week, from the new Stockton Open Data Portal that will launch today - June 30, 2021.

"When I arrived in February of last year, I saw right away that the City of Stockton employees were all working very hard to deliver services and respond to community needs," shared City Manager Harry Black. "It was clear to me what Stockton needed was a new approach, so we began the process of identifying barriers to efficiency and analyzing what we are doing and how we are doing it to determine what changes need to be made to achieve the Council's priority goals and plans. This process, led by the newly created Office of Performance and Data Analytics, has already improved service delivery and reduced costs.

For the last year, City departments have been taking a "deep dive" into statistics and data and thoroughly examining how departments work together. This performance-oriented approach has accelerated progress across City operations. Now, datasets developed to examine and improve processes and optimize resources are accessible in one integrated system and available to everyone through the Stockton Open Data Portal.

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To explore the portal, visit data.stocktonca.gov, or visit the City of Stockton website and access the link in the Stockton Open Data Portal box on the homepage at www.stocktonca.gov. Data is displayed in several formats, including dashboards, maps, graphs, as well as detailed line-item lists that can be exported for reports or analysis. Initial datasets were selected based on volume of requests for service, interest by the public, and the ability to ensure that data extracted from various systems is consistently measured, interpreted, and reliably presented in the Open Data Portal. Frequency of updates depends on the type of data.

"This is just the beginning," said Katie Regan, Director of the Office of Performance and Data Analytics. "As we continue to publish content and explore opportunities for new data, we are also looking forward to hearing from community members, business and non-profit leaders, educators, employees and other government agencies. This will help us shape and expand this new tool in increasingly more meaningful ways."

"This is really about governing for results," continued City Manager Black, "providing transparency and accountability to the community. This system is innovative and will position the City and the community for the 21st century."

When visiting the Open Data Portal, users can explore what is available, create customized visualizations, and provide feedback. Instructional videos and help screen are also available. Access the Stockton Open Data Portal at data.stocktonca.gov. Submit feedback or questions through the portal's contact page or via email at opendata@stocktonca.gov.

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